

EVOLVE: The AxisCare User Conference

FEBRUARY 22-24, 2026 | AUSTIN, TX

Breakout Sessions

Monday, Feb. 23, 1:30 - 2:30 p.m.

- **Serving Those Who Served: A Deep Dive Into Veterans Affairs**

Join Greg Bean, veteran, industry expert, and VP of RCM Services at AxisCare, as he shares insider strategies for navigating billing Veterans Affairs. Learn how to get started with the VA, unlock its full revenue potential, and make a meaningful impact on the lives of veterans in your community. This session is your roadmap to serving those who served, while strengthening your agency's bottom line.

- **Leading With Efficiency: How Cypress HomeCare Optimized Operations Through Automation**

Join Bob Roth, Co-Founder and Managing Partner of Cypress HomeCare Solutions, in a session on how workflow automations are transforming home care operations. Bob will share how his team has streamlined the recruitment, communications, and intake funnels, eliminating redundant tasks and saving over about 2 FTEs worth of human capital time a month. These efficiencies have allowed them to focus more on what matters most: building stronger relationships with caregivers, clients, and their families.

- **Tech-Powered Engagement: Becoming the Employer of Choice in Caregiving**

Join Alex O., CEO and Co-Founder of Caribou Rewards, as he breaks down how tech-powered engagement is transforming the way agencies attract, motivate, and retain caregivers. This session will highlight real examples of organizations using data-driven recognition, real-time analytics, and automated rewards to create meaningful moments throughout the caregiver journey. You'll learn what truly drives loyalty, why these strategies work, and how to implement them without adding operational complexity. From building a connected culture to scaling personalized appreciation, you'll leave with a clear, actionable roadmap to becoming the employer of choice in caregiving.

- **Hidden Gems: Unlocking AxisCare's Power**

Discover the untapped potential of your AxisCare platform in this interactive, hands-on session. Guided by Sam Hamilton, Director of Customer Onboarding at AxisCare, you'll explore powerful features and processes that can transform your operations. From streamlining workflows to maximizing efficiency, you'll leave with actionable insights to get the most out of the AxisCare platform.

Monday, Feb. 23, 2:40 - 3:40 p.m.

- **Mastering Medicaid: Unlocking a Vital Revenue Stream**

Led by industry expert Greg Bean, VP of RCM Services at AxisCare, this session dives into the complexities of Medicaid billing and how to turn it into a reliable revenue stream for your agency. From getting started to optimizing processes, you'll gain actionable strategies to navigate Medicaid with confidence and grow your impact in the communities you serve.

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Monday, Feb. 23, 2:40 - 3:40 p.m. continued

- **Masters of the Craft: AxisCare Best Practices From Top Users**

Join this dynamic panel session to hear directly from your peers about their most effective AxisCare strategies. From scheduling hacks to operational best practices, discover actionable insights from those who've mastered the platform. Walk away with fresh ideas and proven tactics to elevate your agency's performance.

- **From Insights to Impact: Where Technology and Human Experience Unite to Build a Future-Ready Caregiver Workforce**

Technology alone won't solve the caregiver workforce crisis—and neither will good intentions without insight. The organizations building a truly future-ready caregiver workforce are those that intentionally unite technology, experience data, and human empowerment to drive meaningful action.

This presentation shares how real-time employee and client feedback prompt home care leaders to proactively solve for satisfaction gaps, engagement risks, and early signs of turnover before they escalate into costly workforce challenges. It then goes further to highlight the innovative training strategies that maintain compliance and upskill caregivers, ultimately developing portable credentials to address the direct care worker shortage.

Learn how experience data becomes the foundation for smarter, people-centered decisions and how innovation is shaping a more engaged, resilient workforce.

- **Hidden Gems: Unlocking AxisCare's Power**

This is a repeated session; please see description above.

Monday, Feb. 23, 4 - 5 p.m.

- **Empowering the IDD Community: Person-Centered Care With AxisCare**

Explore how AxisCare can help your agency deliver exceptional, person-centered care to individuals in the Intellectual and Developmental Disabilities (IDD) community. This session will highlight strategies to better serve the IDD population, create meaningful community impact, and unlock new opportunities for your agency. Learn how to make a difference while growing your reach in this vital and underserved space.

- **AI-Powered Success: Focus on What Matters**

Explore the transformative power of AI in this insightful panel led by two of AxisCare's AI experts, Kevin Smith, VP of Engineering, and Chris Vaszauskas, Senior Staff Software Engineer. Dive into practical, real-world applications of AI that can revolutionize both your personal and professional life. This session will focus on how AI can help reduce administrative burdens, streamline operations, and free up your time to focus on what truly matters—delivering exceptional care to your clients. Whether you're new to AI or looking to deepen your understanding, this discussion will provide actionable strategies and tools to integrate AI into your daily workflows, empowering you to work smarter, not harder.

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Monday, Feb. 23, 4 - 5 p.m. continued

- **GUIDE 101: How Agencies Can Tap Into CMS's Game-Changing Dementia Support Model**
The home care industry is at a critical moment, with rising dementia prevalence, and increasing pressure on agencies to do more with less. This session introduces the CMS GUIDE Model, a new nationwide program for dementia care, and highlights its broad eligibility, which makes it accessible to a wide range of patients already in an agency's census. Co-led by PocketRN and Nevvon, it shows how a virtual-first partnership model can help agencies expand dementia services, support caregivers, and unlock new funding streams without added billing risk or operational burden. Attendees will leave with a clear, practical understanding of how GUIDE works and how to engage in a way that fits their current capabilities.
- **Hidden Gems: Unlocking AxisCare's Power**
This is a repeated session; please see description above

Tuesday, Feb. 24, 1:30 - 2:30 p.m.

- **From the Stage to You: Connect With the Experts**
Join the Main Stage panelists from the "Changing the Culture of Care: Building a Caregiver Workforce That Lasts" and "Leading for Growth: Strategies From Industry Experts" sessions for an exclusive networking opportunity. Following their insightful sessions, take the opportunity to ask your specific questions, exchange ideas, and connect with this group of industry leaders and peer agency owners.
- **Leading With Efficiency: How Cypress HomeCare Optimized Operations Through Automation**
This is a repeated session; please see description above.
- **AI-Forward Staffing Strategies to Meet Growing Home Health Demand**
The home health care market is projected to grow by 150% by 2034, with home health aide employment increasing by 17%. Adopting a smarter staffing strategy is key to capitalizing on this growth and mitigating the challenges that can accompany it. By leveraging innovative, AI-forward staffing technologies and intelligent data insights, home health agencies can be better equipped to meet tomorrow's demands and deliver high-quality care. In this session, you'll learn about opportunities and strategies to streamline your hiring processes, find the right candidates faster, reduce hiring time by weeks, and cut applicant costs by up to 90%.
- **What Top Earners Know: Integration Hacks for Growth**
Discover the integrations that AxisCare's top-performing agencies are leveraging to streamline operations and boost revenue. This session, led by Courtney McCormick, Director of Integrated Partnerships at AxisCare, will explore how to manage all your operational needs seamlessly under one roof, unlocking new levels of efficiency and profit for your business.