

# **CREDIT UNION TECHNOLOGY FORUM – ATTENDANCE TERMS AND CONDITIONS**

You agree to fully adhere to and accept the terms and conditions specified below as a pre- condition of your registration and attendance at the Credit Union Technology Forum.

## **DEFINITIONS**

**“Credit Union Technology Forum”** means the Credit Union Technology Forum being hosted in Vancouver, British Columbia from April 21 2026, through April 23 2026, by the Hosts.

**“Hosts”** means CDSL Canada Limited and any other person or legal entity that is partnering with CDSL Canada Limited to operate the Credit Union Technology Forum.

## **PAYMENT TERMS**

Submission of a registration online, phone, or email, constitutes an official registration and intention to attend the Credit Union Technology Forum. Invoices are payable on receipt, and full payment must be received to gain entry to the Credit Union Technology Forum. Until your payment is received in full, you may be denied access to pre-event selections and entitlements.

## **SESSION AVAILABILITY**

Your registration provides access to certain sessions, but admission is also subject to venue capacity. As a result, the Hosts cannot guarantee access to any sessions.

## **EVENT CONTENT**

The views and opinions expressed by speakers that are not employees of the Hosts are solely and independently their own and do not necessarily reflect the views and opinions of the Hosts. Content provided by any speakers has been prepared solely for general informational purposes. There are no warranties or representations being provided with respect to the accuracy and completeness of the content presented during the Credit Union Technology Forum. Nothing in the Credit Union Technology Forum should be construed as providing professional advice on the matters discussed. The Hosts do not assume any liability arising from any form of reliance on content presented at the Credit Union Technology Forum.

The content presented at the Credit Union Technology Forum is copyright-protected and remains owned by their respective copyright owners. Attendees are encouraged to use social media to share their insights and experiences at the Credit Union Technology Forum, but are requested not to distribute, display, or post online any recordings, transcriptions, or copies of sessions at the Credit Union Technology Forum without the express prior written permission of the copyright owner.

## **CANCELLATION**

You may cancel your registration by providing written notice to CDSL Canada Limited, subject to the following:

1. If a cancellation request is provided to CDSL Canada Limited by March 30 2026, a full refund of the purchase price (minus a \$100 administrative charge) of your ticket will be provided.
2. If a cancellation request is provided to CDSL Canada Limited after March 26 2026, no refund of your ticket will be provided.

Canceling registration does not cancel your hotel and travel arrangements, for which you are still responsible for cancelling with the respective parties.

The Hosts reserve the right to alter any of the arrangements for the Credit Union Technology Forum and its related activities, including cancellation of the Credit Union Technology Forum should unforeseen circumstances require such action. The Hosts accept no responsibility for resulting costs and inconveniences to participants.

## **REGISTRATION SUBSTITUTIONS**

You may substitute your registration for another individual from the same company that you registered from, up to the start date of the Credit Union Technology Forum. All substitutions remain subject to CDSL Canada Limited's approval and sole discretion to deny the substitution. It is recommended you provide CDSL Canada Limited with as much advance notice as possible regarding any substitution requests to reduce the likelihood of CDSL Canada Limited needing to deny a substitution request.

## **MEDIA**

The Hosts, their exhibitors, and speakers along with other attendees may take photographs and videos at all activities and education sessions during the Credit Union Technology Forum. By participating in the Credit Union Technology Forum, you acknowledge and accept that you may be the subject of such photographs and videos. You also grant the Hosts, their exhibitors, and speakers the right to use your name, photograph, and biography for such purposes including, without limitation, posting or publishing on promotional material, whether in print, electronic, or other media and for any purpose.

## **PERSONAL INFORMATION**

By registering for the Credit Union Technology Forum, you give permission for your contact information (Name/Organization/Title/Country/Email) to be used by the Hosts in accordance with CDSL Canada Limited's privacy policy (<https://www.cgi.com/en/privacy>) and in addition to the purposes listed in that privacy policy, for the purposes of contacting you in relation to the Credit Union Technology Forum and the general marketing of the Hosts' services.

## **FORCE MAJEURE**

After the cancellation cut-off date, no payments are refundable due to reasons of any event that is reasonably unforeseeable and beyond the Hosts' reasonable control, including without limitation: acts of nature, civil disorder, embargo, epidemic, explosion, expropriation, fire, flood, government or quasi-government restraint, inability or delay in obtaining governmental or quasi-governmental approvals of any kind, industrial disputes of any kind and cause, insurrection, labour disputes of any kind and cause, lightning, military operation, natural disaster, outage of telecommunications network, outbreak of disease, pandemic, prohibition, riot, subsistence, terrorism, third-party mechanical failure, war, or other similar causes.

## **WAIVER OF LIABILITY**

You assume all risks and accept sole responsibility for any injury, illness, damage, loss, claim, liability, or expense of any kind, that you may experience or incur in connection with attending the Credit Union Technology Forum. You also release, agree not to sue, and discharge and hold harmless the Hosts, their employees, agents, and representatives, from any such claims, including all liabilities, claims, actions, damages, costs, or expenses of any kind that may arise.

The Hosts do not assume responsibility or liability for stolen, lost, or damaged personal property.

## **COVID-19**

With respect to COVID-19, you acknowledge that infection from COVID-19 remains a possibility given its contagious nature and you voluntarily assume the risk of exposure or infection by attending the Credit Union Technology Forum. Such exposure or infection may result in personal injury, illness, permanent disability, and death for which the Hosts assume no liability. You understand that the risk of becoming exposed to or infected by COVID-19 at the Credit Union Technology Forum may result from the actions, omissions, or negligence of others who may attend the Credit Union Technology Forum or their families, colleagues, or others with whom they may have contact.

In addition to all other rules and regulations relating to your attendance at the Credit Union Technology Forum, you agree to comply with all COVID-19 related procedures that may be implemented by the Hosts or the owners and operators of the venues hosting the Credit Union Technology Forum to protect as much as possible the health and safety of all attendees.